

Christine Viviers

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EDUCATION

The American Musical and Dramatic Academy

Bachelor of Performing Arts / Acting

Entrepreneurship in the Arts, Industry and Networking

Los Angeles, California

June, 2021

GPA: 3.92/4.00

Stellenbosch University

Bachelor of Arts and Social Sciences/ Politics, Philosophy and Economics

History, Sociology

Western Cape, South Africa

January 2017

GPA: 3.8/4.00

RELEVANT EXPERIENCE

Julia Valler

Brand Ambassador Team Lead

Los Angeles, CA

February 2021 - Present

- Managed the guest experience through charismatic and friendly communication, achieving a 97% customer satisfaction rate. Ensured that every customer encounter was a positive and memorable one by being kind and welcoming.
- Acted as the face of the company (Levis, Mint Black NFT, Formia, Daily Harvest) learning the intricacies of 200+ products and answering questions.
- Give coworkers support and guidance to help them reach their goals and to ensure a high success rate for the company.

Tourneau Bucherer / Rolex Tudor Boutique

Brand Ambassador

New York, NY

June 2021 - December 2021

- Excellent guest service skills of high profiled guests (David Beckham etc), ability to make everyone feel welcome and fostered warm relationships with repeated customers.
- Unloader, Packer, Stocker, Inventory control of drinks and food.
- Successfully helped the opening of the Meatpacking District Boutique with over \$4 million dollars of sales revenue in the first weekend.

Elementem Photography

Art Dealer

New York, NY

December 2018 - December 2021

- Managed gallery sales, client relations, and social media and independently sold over \$500,000 art pieces.
- Oversaw Inventory and transactions regarding purchases.
- Developed strong knowledge of art design and determined feelings and energy received from the art and used it to connect with the client.

ADDITIONAL EXPERIENCE

Jersey Boys Off Broadway

Production Assistant

New York, NY

September 2021 - December 2021

- Supported Covid Safety Manager through all stages of production, including checking in cast and crew, installing safety precautions throughout rehearsal spaces and New World Stages.
- Earned repeated praise from management, and clients for anticipating needs of executives, prioritizing tasks and ensuring successful execution of all production.
- Answered an average of 50+ calls/emails per day from urgent matters requested by the producers.

CAMPUS & COMMUNITY INVOLVEMENT

Front of House Associate (AMDA)

October 2017 - January 2020

- Welcome guests and managed tickets for over 200 shows at AMDA.
- Professionally listened and solved customer concerns and complaints.

SKILLS

- Social Media Marketing
- Hospitality
- MS Office/ Google Suite
- Research + Note Taking
- Networking
- Problem-solving